



# NAIROBI CITY WATER & SEWERAGE COMPANY LTD.

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## PRESS RELEASE

**For immediate Release**

**Monday, 4<sup>th</sup> May, 2020**

**All news editors,**

### **RESTORATION OF WATER SUPPLY TO THE CITY COUNTY OF NAIROBI**

Due to the heavy rainfall being experienced in the country, a huge landslide occurred in the Aberdare forest, the source of Chania river which supplies water to Ng'ethu treatment plant. This resulted in the river flowing as slurry or mud water and we had to shutdown of the treatment works on Friday 1<sup>st</sup> May 2020. This was occasioned by clogging of Mwagu intake in Chania river and high turbidity levels.

Even after unclogging of the intake, the turbidity levels were quite high and the raw water was not responding to clarification/ treatment chemicals. The problem persisted through the weekend until yesterday 3<sup>rd</sup> May, 2020 when turbidity levels decreased to an acceptable level to enable treatment of the water. Nairobi City Water & Sewerage Water Company resumed production and transmission to the City and most of the water was directed to the densely populated areas of Mathare, Mukuru, Korogocho and Kibera.

Today 4<sup>th</sup> May, 2020, Areas in the City such as South B, Lang'ata, Kilimani, Lavington, Westlands, Kariobangi & Nyayo Embakasi, Areas along Mombasa road and the Central Business District started receiving water. Since the water network was empty, customers will be receiving water in low pressures until the system normalizes. We expect the stabilization to take at most 24 hours.

We have remodeled the water distribution program to ensure all the residents receive water as soon as possible. We remind our customers that water supply network pressure takes time to build. We seek our customers indulgence as we strive to restore production to full capacity. During this time of Covid-19, NCWSC advises our customers to use the water they have sparingly.

**Managing Director**

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